









SAFE VET VISITS DURING COVID-19

<p>Do not visit the clinic if:</p>  <ul style="list-style-type: none"> * If you have cold or flu symptoms * You have been in contact with someone who has possibly contracted COVID-19 * You have been overseas in the last 14 days * You are in self isolation <p><i>We will make an alternative arrangement for you</i></p>	<p>Non- contact consultations</p>  <p>Our aim is to continue high standards of veterinary care, while reducing the risk of spreading this virus. To adhere to the government guidelines with social distancing we ask that you stay in the car and call us when you arrive.</p>
<p>Call us before you visit</p>  <p>If you can please call us to organise your pet's medications and food prior to arriving so we can get this ready for you. Once you are here we can deliver this to you outside in the car park. These medications and food can be paid for over the phone prior to pick up.</p>	<p>Wait outside for your appointment</p>  <p>Please call us on arrival and wait outside with your pet or in your car. One of our staff members will take your pet through to our vet who will then call you whilst examining your pet. Please adhere to social distancing guidelines.</p>
<p>Contactless payment methods</p>  <p>Please avoid paying with cash where possible and use tap-and-go. Over the phone payments are encouraged.</p>	<p>Hand Hygiene</p>  <p>Please avoid handshakes at all times. Use hand sanitisers we have available on arrival and departure. You may see our staff wearing gloves and face masks but please do not take offence.</p>

We thank you for your co-operation during this challenging time and apologise for any inconvenience caused by these preventative measures.

**** Any inappropriate behaviour toward our staff will NOT be tolerated ****

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